

GLOBE TATTOO USER MANUAL

GETTING STARTED

Your Globe Broadband Tattoo Kit comes with:

- ✓ Globe Broadband Tattoo modem
- ✓ Globe Prepaid SIM card. The mobile number of your SIM is located at the upper right hand corner of the back of the SIM.
- ✓ **Free 5 hours Internet usage worth P100.**
 - P5 for 15 minutes browsing rate (only in the Philippines)

SETTING YOUR TATTOO MODEM

1. Insert the enclosed Globe SIM into the SIM slot in the USB modem
2. Plug in the Globe Broadband Tattoo into the USB slot in your PC or laptop.
3. Installation process will automatically start.
4. Once completely installed, click on the Globe Broadband Tattoo icon on your desktop.
5. Once the application is open, choose Globe Broadband Tattoo PREPAID or POSTPAID in the drop down box.
6. Click on CONNECT
 - You will know you are connected when:
 - i. A bubble will pop up at the bottom stating that your Globe Broadband Tattoo is now connected, or
 - ii. When your CONNECT button changes to DISCONNECT
7. You can now start surfing the Internet.

NOTE: For Globe Broadband Tattoo Prepaid, always check your load balance before connecting to the Internet to avoid interruptions in your internet surfing

HOW WILL YOU BE CHARGED

For Globe Broadband Tattoo PREPAID:

- ✓ You will be charged P5 for 15 minutes of browsing
- ✓ One Internet session is equivalent to 15 minutes
- ✓ If you exceed 15 minutes, you will automatically be charged for the next Internet session and this will be deducted from your load
- ✓ When you disconnect or reconnect within the 15-minute surfing duration, you will not be charged extra.

NOTE: You will be required to maintain a minimum of P5 load in order to use your Globe Broadband Tattoo

For Globe BroadbandTattoo POSTPAID:

- ✓ You will enjoy free Internet surfing hours depending on your Plan.

Plan	Free Internet Hours per Month
Plan 799	60 hours
Plan 999	75 hours
Plan 1499	120 hours

Usage beyond your free Internet hours will be charged to your bill at P20 per hour, per minute charging.

HOW TO CHECK YOUR LOAD BALANCE

(For Globe Broadband Tattoo Prepaid only)

1. Click on TEXT (Envelope Icon)
2. In the text box beside the SEND TO field, type 222
3. In the message box, type BAL
4. Click on SEND TO
5. Your load balance will be sent to you via text
6. To view the message using your Globe Broadband Tattoo application
 - i. Click on the TEXT icon
 - ii. Click on SIM/USIM Card folder
 - iii. Click on INBOX

HOW TO RELOAD YOUR GLOBE PREPAID SIM

- ✓ Globe Call and Text Cards and Globe Load are available nationwide at any Globe Business Center, Globelines Payments and Services Center and authorized dealers.
- ✓ Share-a-Load
 - i. Click on write message
Type <amount> space <4 digit MPIN> i.e. 100 1234
 - ii. Send to 2+10 digit prepaid mobile number i.e. 2917XXXXXXX

When loading from Globe Prepaid, available denominations are P1 – P150.

When loading from Globe Postpaid, available denominations are P1 – P150, P300 and P500

SPEED GUIDE AND CONNECTION REMINDERS

The speed of your internet connection will be dependent on the type of signal available: GPRS, EDGE, 3G, HSDPA. You may also connect using WIZ Wi-Fi whenever available.

Mobile Internet Connection	Average Speed	Maximum Speed
HSDPA	400 – 700 Kbps	2mbps
3G	150 – 250 Kbps	384 Kbps
EDGE	80 – 120 Kbps	156 Kbps
GPRS	30 – 40 Kbps	56 Kbps
WIZ Wi-Fi*	Dependent on hotspot	512 Kbps
Dial Up	30 – 40 Kbps	56 Kbps

*Number of free hours is dependent on the type of Postpaid Plan

This modem is compatible with Windows 2000/XP, Vista and MAC OS v10.3 and up.

To learn more about Globe Broadband Tattoo, dial 211** using your Globe cellphone or call (02) 730-1000***

** Calls to this number are toll-free if made from Globe or TM

*** Calls to this number are toll free if made from Globe Landline